

Make List of sub-processors

(Last revised: January 5th, 2022)

Sub-processor name and processing location	Description of processing
<ul style="list-style-type: none"> ● Amazon Web Services Inc., Seattle, United States Hosting location can be selected by customer: ● Hosting locations for non-European Customers: Ireland (Dublin), or United States (North Virginia) ● Hosting location for European Customers: Ireland (Dublin) or Germany (Frankfurt) 	<ul style="list-style-type: none"> ● Options for hosting of the make.com Cloud Service
<ul style="list-style-type: none"> ● Freshdesk, Inc., San Francisco, California Hosting location: Germany (Frankfurt) 	<ul style="list-style-type: none"> ● Operation of Support Ticketing Tool
<p>Our applicable Affiliates:</p> <ul style="list-style-type: none"> ● Celonis SE, Germany ● Celonis Deutschland GmbH, Germany ● Celonis, Inc., United States ● Celonis Ltd., United Kingdom ● Celonis SAS, France ● Celonis Schweiz GmbH, Switzerland ● Celonis India Private Ltd., India ● Celonis s.r.o., Czech Republic 	<ul style="list-style-type: none"> ● General support of Services through personnel of such Affiliate ● Customer Support is mainly provided by personnel of the entity in the Czech Republic
<p>Userflow, Inc., San Francisco, California</p> <ul style="list-style-type: none"> ● Hosting location: USA (Google Cloud Platform) 	<ul style="list-style-type: none"> ● Customer engagement tool, User experience - onboarding process (pop-ups, messaging, etc.)
<p>Peaberry Software, Inc. Beaverton, Oregon (Customer.io)</p> <ul style="list-style-type: none"> ● Hosting location: USA 	<ul style="list-style-type: none"> ● Customer engagement tool for automated messaging, incl. onboarding emails
<p>Candu, Inc., Walnut, California</p>	<ul style="list-style-type: none"> ● Customer engagement tool, 'Native'

<ul style="list-style-type: none">• Hosting location: USA	User experience (e.g. resource center)
<p>MongoDB Limited, Dublin, Ireland</p> <ul style="list-style-type: none">• Hosting location for EU customers: Germany (Frankfurt), Ireland (Dublin)• Hosting location for non-EU customers: United States (North Virginia)	<ul style="list-style-type: none">• Cloud based database used by customers for scenarios creation